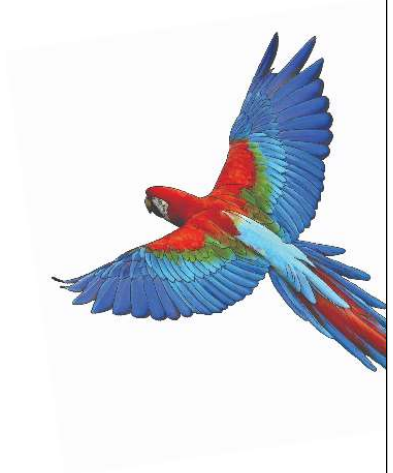




Schedule of Charges

Updated on

Effective from 27-09-2022



Conditions apply



DEPOSIT ACCOUNTS	
CURRENT ACCOUNT	
BDT account maintenance fee (including OD Account)	TK. 300 half yearly
FCY account maintenance fee	TK. 500 s(Eqv) half yearly
Closing of account	TK. 300
EASY CURRENT ACCOUNT	
Account Maintenance Fee	Average Balance up to TK. 50,000 -TK. 300 half yearly
	Average Balance above TK. 50,000 - NIL
Closing of account	TK. 300
EASY PLUS CURRENT ACCOUNT	
Account Maintenance Fee	Average Balance up to TK. 200,000 -TK. 300 half yearly
	Average Balance above TK. 200,000 - NIL
Closing of account	TK. 300
FORTUNE TRANSACTIONAL ACCOUNT	
Account Maintenance Fee	Tk. 500 half yearly
Closing of account	Tk. 300
GENERAL SAVINGS ACCOUNT	
Account Maintenance Fee	Average Balance up to TK. 10,000 Nil
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly
	Average Balance above TK. 1,000,000 TK. 300 half yearly
Closing of account	TK. 200
BASIC SAVINGS ACCOUNT	
Account maintenance fee	Nil
Closing of account	Nil
SND ACCOUNT	
Account maintenance fee	Tk. 500 half yearly
Closing of account	TK. 300
HIGH VALUE SAVINGS ACCOUNT	
Account maintenance fee	Average Balance up to TK. 10,000 Nil
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly
	Average Balance above TK. 1,000,000 TK. 300 half yearly
Closing of account	TK. 200
SAVINGS DELIGHT ACCOUNT	
Account maintenance fee	Average Balance up to TK. 10,000 Nil
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly
	Average Balance above TK. 1,000,000 TK. 300 half yearly
Passport Endorsement Fee	Free for account holder only
Closing of account	Tk. 200
ALO GENERAL SAVINGS ACCOUNT	
Account Maintenance Fee	Average Balance up to TK. 10,000 Nil
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly

	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly
	Average Balance above TK. 1,000,000 TK. 300 half yearly
Closing of Account	Tk. 200
ALO HIGH VALUE SAVINGS ACCOUNT	
Account Maintenance Fee	Average Balance up to TK. 10,000 Nil
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly
	Average Balance above TK. 1,000,000 TK. 300 half yearly
Closing of Account	Tk. 200
ALO SAVINGS DELIGHT ACCOUNT	
Account Maintenance Fee	Average Balance up to TK. 10,000 Nil
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly
	Average Balance above TK. 1,000,000 TK. 300 half yearly
Locker Charge	10% discount on regular charge
Student File Processing Fee	25% discount on first year opening charge
Medical File Processing Fee	25% discount on first year opening charge
Passport Endorsement Fee	Free for Account Holders only
Closing of Account	Tk. 200
ALO BUSINESS ACCOUNT	
Account Maintenance Fee	Tk. 300 half yearly
Closing of Account	Tk. 300
SENIORS' SAVINGS ACCOUNT	
Account maintenance fee	Average Balance up to TK. 10,000 Nil
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly
	Average Balance above TK. 1,000,000 TK. 300 half yearly
Closing of account	Tk. 200
STUDENT SAVINGS ACCOUNT	
Account maintenance fee	Free
Closing of account	Free
NEW BORN'S SAVINGS ACCOUNT	
Account maintenance fee	Average Balance up to TK. 10,000 Nil
	Average Balance above TK. 10,000 to TK. 25,000 -TK. 100 half yearly
	Average Balance above TK. 25,000 to TK. 200,000 TK. 200 half yearly
	Average Balance above TK. 200,000 to TK. 1,000,000 TK. 250 half yearly
	Average Balance above TK. 1,000,000 TK. 300 half yearly
Closing of account	TK. 200
RMG WORKERS' ACCOUNT	
Account maintenance fee	Nil
Closing of account	Nil
Cash withdrawal Slip	Free
FOREIGN CURRENCY ACCOUNT (USD/GBP/EUR)	
Account maintenance fee	USD 7, GBP 4, EUR 4 half yearly

Closing of Account	USD 4, GBP 2.5, EUR 2.5	
RFCD ACCOUNT		
Account maintenance fee	USD 7, GBP 4, EUR 4 half yearly	
Closing of Account	USD 4, GBP 2.5, EUR 2.5	
AUTO COUPON ENCASHMENT CHARGE FOR SANCHAYPATRA / WEDB/ DIB / DPB		
SP Type	Purchased before January 1, 2014	Purchased on or after January 1, 2014
1 Month interest bearing Sanchaypatra i.e. Family Sanchaypatra	Tk. 700	Tk. 1200
3 Month interest bearing Sanchaypatra	Tk. 500	Tk. 1000
Pensioner Sanchaypatra, WEDB,DIB,DPB		
Bangladesh Sanchaypatra (BSP)	Service not Available	Tk. 500
MONTHLY DEPOSIT SCHEMES		
Type of Deposit Schemes	Penalty for installment failure	
Insurance Backed DPS Account	at 5% on installment arrear(s) at the time of realization of the due installment or Tk. 300 whichever is higher	
Goal Based DPS Account	at 5% on installment arrear(s) at the time of realization of the due installment or Tk. 200 whichever is higher	
OTHER SERVICES: DEPOSIT ACCOUNTS		
All regular statement	Free on half yearly	
Duplicate statement - CASA	Tk. 100	
Statement of Deposit Scheme	Tk. 100	
Stop printing of statement/ hold mail	No Fee	
City Bank Statement verification	Tk. 500	
Dormant Account Activation Charges	Free	
CHEQUE BOOK ISSUES CHARGE		
*For Employee Banking accounts Cheque Book Charge will be decided as per agreement		
For all CASA, STD & OD	Tk. 12 per leaf	
For the following products:		
Savings Delight Account	First book free, onwards, Tk. 12 per leaf	
Seniors' Savings Account	First book free, onwards, Tk. 12 per leaf	
Alo Business Account	First book free, onwards, Tk. 12 per leaf	
Alo High Value Savings Account	First Cheque book Free, 2nd and onwards cheque book free if Tk. 25,000 average balance maintained in account	
Alo Savings Delight Account	First Cheque book Free, 2nd and onwards cheque book free if Tk. 100,000 average balance maintained in account	
RMG Workers' Account	N/A	
Insta Pack	Tk. 12 per leaf	
Foreign Currency Account (25 Leaves)	USD 5, GBP 3.75, EUR 3.75 per book	

RFCD Account	Not Available
Other related Charges:	
Cash Withdrawal Slip (for emergency use only)	Tk. 200 per slip
Undelivered Cheque Book Destruction	Tk. 200
DEBIT CARD ISSUE CHARGE	
*For Employee Banking accounts Debit Card Charge will be decided as per agreement	
Citymax Card	Tk. 500
Master Card	Tk. 500
Visa Card	Tk. 500
City Alo Visa Card	Tk. 500
Note:	
Alo Business Account	Annual Charge 50% waiver (First year only)
RETAIL CREDIT FACILITIES	
SECURED LOAN	
Loan processing fee	Up to Tk. 5 Lac: 0.50% but not exceeding Tk. 2,000,
	Above Tk. 5 Lac to Tk. 10 Lac: 0.50% but not exceeding Tk. 3,000.
	Above Tk. 10 Lac to Tk. 50 Lac: 0.50% but not exceeding Tk. 4,000.
	Above Tk. 50 Lac: 0.30% but not exceeding Tk. 4,000
Early settlement fee	0.50% of the outstanding amount
Pre-payment fee	0.50% on partial adjustment amount.
Penal Charge	Tk. 2% on overdue amount
SECURED OVERDRAFT	
Loan processing & Limit Enhancement Fee	Up to Tk. 5 Lac: 0.50% but not exceeding Tk. 2,000,
	Above Tk. 5 Lac to Tk. 10 Lac: 0.50% but not exceeding Tk. 3,000.
	Above Tk. 10 Lac to Tk. 50 Lac: 0.50% but not exceeding Tk. 4,000.
	Above Tk. 50 Lac: 0.30% but not exceeding Tk. 4,000
Excess Over Limit Charge	Tk. 2% of the EOL amount
Renewal Fee	Tk. 1000
Secured Loan – Bullet Payment	
Loan processing & Limit Enhancement Fee	Up to Tk. 5 Lac: 0.50% but not exceeding Tk. 2,000,
	Above Tk. 5 Lac to Tk. 10 Lac: 0.50% but not exceeding Tk. 3,000.
	Above Tk. 10 Lac to Tk. 50 Lac: 0.50% but not exceeding Tk. 4,000.
	Above Tk. 50 Lac: 0.30% but not exceeding Tk. 4,000
Early settlement fee	0.50% of the outstanding amount.
Pre-payment fee	0.50% on partial adjustment amount.
Penal Charge	Tk. 2% on overdue amount
Renewal Fee	Tk. 1000
PERSONAL LOAN	
Loan Processing Fee	0.50%

Loan processing Fee: On Take Over Amount	0%
Loan Processing Fee: On additional Take Over Amount	0.50%
Early settlement fee	0.50% of the outstanding amount.
Partial Payment Fee (minimum 30% of the outstanding)	0.50% on partial adjustment amount.
Loan re-scheduling fee	0.25% on outstanding amount or Tk. 10,000 whichever is lower
Penal Charge	2% on the arrear amount
AUTO LOAN	
Loan processing Fee	0.50% but not exceeding Tk. 15,000
Early settlement fee	0.50% of the outstanding amount.
Partial Payment Fee (minimum 30% of the outstanding)	0.50% on partial adjustment amount.
Loan re-scheduling fee	0.25% on outstanding amount or Tk. 10,000 whichever is lower
Penal Charge	2% on the arrear amount
PARTIAL SECURED LOAN	
Loan Processing Fee	0.50% but not exceeding Tk. 15,000
Early settlement fee	0.50% of the loan outstanding on unsecured portion
Pre-Payment Fee (after 6 months; minimum 30% of the o/s)	0.50% of the prepaid amount
Penal Charge (Unsecured Portion)	2% on the overdue amount
Penal Charge (Secured Portion)	2% on the EOL amount
HOME LOAN	
Loan Processing Fee	Up to Tk. 50 Lac: 0.50% but not exceeding Tk. 15,000 Above Tk. 50 Lac: 0.30% but not exceeding Tk. 20,000
Takeover Loan Processing Fee	Free
Takeover Loan with Home Credit – Processing Fee	Free
Early settlement fee	0.50% on outstanding amount.
Partial Payment Fee	0.50% on partial adjustment amount.
Penal Charge	2% on overdue amount
Re-schedule fee	Free
Vetting valuation charges	At actual
OTHER CHARGES: RETAIL CREDIT	
CIB Charge	At actual
Stamp Charge	At actual
Contact Point Verification – Regular	Tk. 550
Contact Point Verification – Additional Documents	Tk. 100 per verification
Change of Car quotation	Tk. 500 per change
Loan Account Statement & Loan Outstanding Certificate	Free on half yearly
Loan Account statement (Additional)	TK. 100
Loan Outstanding Certificate (Additional)	TK. 100
FUND TRANSFER / PAYMENT SERVICES	
FOR ALL OTHER ACCOUNTS: (EXCEPT EASY & EASY PLUS ACCOUNTS)	
CASH WITHDRAWAL (INTERCITY)	

Up to TK. 50K	Tk. 50
Above TK. 50K to TK. 100K	Tk. 100
Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K	Tk. 2,500

CASH DEPOSIT (INTERCITY)

Up to TK. 50K	Tk. 50
Above TK. 50K to TK. 100K	Tk. 100
Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K	Tk. 2,500

FOR EASY CURRENT ACCOUNT (In the last 6 months, Product AMB Maintained) & ALO BUSINESS ACCOUNT (if BDT 50,000 Average Balance Maintained)

CASH WITHDRAWAL (INTERCITY)

Up to TK. 50K	Free
Above TK. 50K to TK. 100K	Tk. 100
Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K to 10000K	Tk. 2,500
Above TK. 10000K	Tk. 5,000

CASH DEPOSIT (INTERCITY)

Up to TK. 50K	Free
Above TK. 50K to TK. 100K	Tk. 100
Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K to 10000K	Tk. 2,500
Above TK. 10000K	Tk. 5,000

FOR EASY CURRENT ACCOUNT (in the Last 6 Months, Product AMB not Maintained) & ALO BUSINESS ACCOUNT (if BDT 50,000 Average Balance not Maintained)

CASH WITHDRAWAL (INTERCITY)

Up to TK. 50K	Tk. 50
Above TK. 50K to TK. 100K	Tk. 100
Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500

Above TK. 5000K to 10000K	Tk. 2,500
Above TK. 10000K	Tk. 5,000
CASH DEPOSIT (INTERCITY)	
Up to TK. 50K	Tk. 50
Above TK. 50K to TK. 100K	Tk. 100
Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K	Tk. 2,500
FOR EASY PLUS CURRENT ACCOUNT (INTER CITY)	
IN THE LAST 6 MONTHS, PRODUCT AMB MAINTAINED	
CASH WITHDRAWAL (INTERCITY)	
Up to TK. 200K	Free
Above TK. 200K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K to 10000K	Tk. 2,500
Above TK. 10000K	Tk. 5,000
CASH DEPOSIT (INTERCITY)	
Up to TK. 200K	Free
Above TK. 200K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K to 10000K	Tk. 2,500
Above TK. 10000K	Tk. 5,000
IN THE LAST 6 MONTHS, PRODUCT AMB NOT MAINTAINED	
CASH WITHDRAWAL (INTERCITY)	
Up to TK. 50K	Tk. 50
Above TK. 50K to TK. 100K	Tk. 100
Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K to 10000K	Tk. 2,500
Above TK. 10000K	Tk. 5,000
CASH DEPOSIT (INTERCITY)	
Up to TK. 50K	Tk. 50
Above TK. 50K to TK. 100K	Tk. 100

Above TK. 100K to TK. 500K	Tk. 300
Above TK. 500K to TK. 1000K	Tk. 400
Above TK. 1000K to 5000K	Tk. 1,500
Above TK. 5000K	Tk. 2,500
ALO BUSINESS ACCOUNTS (if BDT 2 Lac Average Balance Maintained)	
CASH DEPOSIT & CASH WITHDRAWAL (INTERCITY)	
Up to TK. 200K	Free
Above TK. 200K to TK. 500K	Tk. 300
Above TK. 500K to TK.1000K	Tk. 400
Above TK. 1000K to TK. 5000K	Tk. 1500
Above TK. 5000K to TK. 10000K	Tk. 2500
Above TK. 10000K	Tk. 5000
All cheque/cash withdrawal/deposit within city	
Free	
LOCAL FUND TRANSFER	
A/C to A/C Fund Transfer through Fund Transfer Form (*Within Same Customer ID – Free)	Tk. 250
Pay Order issue	Upto Tk. 1,000 – Tk. 20 Above Tk. 1 000 to Tk. 1 Lac – BDT 50 Above Tk. 1 Lac – Tk. 100
Pay Order Cancellation Charge	Tk. 50
Bangladesh Bank cheque issuance	TK. 200
Demand Draft (DD)/ Telegraphic Transfer/ Money Transfer	Upto Tk. 1000 – Tk. 20 Above Tk. 1000 to Tk. 1 Lac – Tk. 50 Above Tk. 1 Lac to Tk. 5 Lac – Tk. 100 Above Tk. 5 Lac to Tk. 10 Lac – Tk. 200 Above Tk. 10 Lac – Tk. 300
Cancellation of DD/TT/MT/PO/ BB Cheque	Tk. 50
Issuance of Bangladesh Bank Cheque	Tk. 200
Issuance of duplicate instrument	Tk. 500 (Including the stamp charges)
Payment through RTGS	Tk. 100 (including VAT)
CANCELLATION LOCAL FUND TRANSFER	
Stop payment on clearing cheque	Tk. 100 Per Instruction
Stop payment on cash cheque(s)	
Stop payment on entire cheque book	
STANDING INSTRUCTION (SI)	
Standing Instruction (SI) creation charge	TK. 100 Per SI
Failure of SI due to insufficient fund	Free
Amendment of SI	Tk. 50
Cancellation of SI	Free

SWEEP		
Sweep creation charge	Free	
Sweep-in charge for each execution	Free	
Sweep-out charge for each execution	Free	
Amendment of sweep	Free	
IPO REFUND / DIVIDEND PROCESSING		
Online processing of Dividend/ Refund Warrants	TK. 10 per transfer	
DISPOSAL OF REMITTED FUND ON A/C OF HOME REMITTANCE		
In local areas	PO Charge + Postage Charge	
Other areas	DD/TT Charge + Postage/SWIFT Charge	
OUTWARD REMITTANCE – FCY		
FDD & FTT	Upto Tk. 1 lac – Tk. 100 Above Tk. 1 lac to Tk. 5 Lac – Tk. 200 Above Tk. 5 Lac to Tk. 10 Lac – Tk. 300 Above Tk. 10 Lac – Tk. 500	
FCY draft on Bangladesh Bank (for clients)	TK. 300	
SWIFT charge (through correspondent)	min TK. 500; Above USD \$1000/GBP 700/ SGD any amount – Tk. 800	
Additional SWIFT charge if TT is not through correspondent	TK. 300	
Issuance of counter FCY Draft in favor of local banks	Tk. 200 per instance to be deducted from remitted fund	
INWARD REMITTANCE – FCY		
Purchase of foreign bank drafts	a) Tk. 0.25 per US\$ & per EURO b) Tk. 0.40 per GBP c) Other currencies at par with US\$	
Payment of any Taka draft issued by exchange houses/ foreign bank in abroad which are drawn on our bank	No Fee	
Encashment of any foreign TT in Taka at our counter	No Fee	
Collection of proceeds from local banks of any draft in FCY which are collected outside clearing house	Tk. 500 per instrument	
Collection of foreign currency draft from abroad	At actual of postage & other charges etc. + TK.250 from the collected fund	
CANCELLATION OF FCY DRAFT / TT		
FCY draft / TT cancellation	TK. 200	
LOCAL CURRENCY (LCY) COLLECTION		
LCY chq collection within clearing house	Up to Tk. 50,000	Free
	Above 50,000 to Below 5,00,000	Tk. 10
	Tk. 5,00,000 & Above for Regular Clearing	Tk. 25

	Tk. 5,00,000 & Above for Same Day/High value Clearing	Tk. 60
LCY Cheque collection where is no clearing house (bank area)	at actual cost, min Tk. 50 per case	
Outstation chq collection. Commission-vid ODBC/OBC (within CBL branches clearing zone)	0.10%, min TK. 100 – max Tk. 1000	
Outstation chq collection. Commission-vid ODBC/OBC (outside CBL branches clearing zone)	0.15%, min TK. 150 – max Tk. 1500	
LCY cheque collection returned unpaid	TK. 100	
Outward clearing cheque – Return for any reason	Free	
Inward clearing cheque Return	Tk. 50	
FOREIGN CURRENCY (FCY) CHEQUE COLLECTION		
FCY cheque collection (within Bangladesh)	0.10%, min TK. 150 – max Tk. 1000	
FCY cheque collection (outside Bangladesh)	0.15%, min TK. 500 – max Tk. 2000 + courier/postage charge applicable	
FCY cheque returned unpaid sent on collection	TK. 50	
CHEQUE PURCHASE (LCY/FCY)		
LCY cheque purchase	0.15%, min Tk. 500 – max Tk. 2000	
FCY cheque purchase	2%, min Tk. 1000	
FCY cheque return charge	Tk. 50	
Interest from the date of purchase	As per lending rate	
OTHER SERVICES: ALL OTHER ACCOUNTS		
ISSUE OF TRAVELERS CHEQUE (TC) / FCY NOTES		
Issuance of TC, Customer	1% of the TC amount	
Issuance of TC, Non-customer	1% of the TC amount	
Endorsement fee, Customer	TK. 250	
Endorsement fee, Non-customer	TK. 750	
Issuance of cash FCY notes, Customer	1.0 % of the FCY amount, Min TK. 300	
Issuance of cash FCY notes, Non-customer	1.0 % of the FCY amount, Min TK. 500	
TRAVELERS CHEQUE / FCY (CASH) ENCASHMENT		
TC encashment, Customer	0.5%, of the TC amount, Min TK. 300	
TC encashment, Non-customer	0.1%, of the TC amount, Min TK. 600	
Cash FCY encashment ; Customer	Tk. 100	
Non Customer	Tk. 200	
STUDENT FILE		
Opening Charge	TK. 5,500	
Renewal	TK. 5,000	
Note:		
Alo High Value Savings Account	10% discount on first year opening charge	
Seniors' Savings Account	25% Discount	
STUDENT BANKING SERVICES		
Student File NOC	Tk. 1,000	
Student File Certificate Fee	Tk. 500	

Student File transfer fee to other bank	Tk. 2,000
Fee for University/Country change	Tk. 2,000
Nostro Charge: (for Student Banking)	
Euro	Up to EUR 12,000 = Tk. 3,000
	More than EUR 12,000 = Tk. 4000
JPY	Tk. 5,000
All other Currencies	Tk. 3,000
MEDICAL FILE	
For any countries	TK. 5,000
Note:	
Alo High Value Savings Account	10% discount on first year opening charge
LOCKERS	
Small	TK. 5,000 annually
Medium	TK. 7,000 annually
Large	TK. 9,000 annually
Replacement of lost keys	At actual + Tk. 1000
Note:	
Alo High Value Savings Account	5% discount on regular charge
Seniors' Savings Account	50% Discount for 1st Year only
CCTV Video Footage Retrieval	
Within Dhaka	Tk. 1,000
Outside Dhaka	Tk. 2,000
Voucher Retrieval Fee	At Actual
CERTIFICATES / REPORTS	
Half yearly balance confirmation certificate	Free
Additional balance confirmation certificate	Tk. 100
Certificate of AIT	Tk. 300
Issuance of solvency certificate	TK. 200
Certificate for inward remittance	TK. 300 per remittance
Certificate of encashment of Bond / Securities	Tk. 300
Duplicate savings certificate	Tk. 300
Duplicate advice more than 6 months old (per item)	Tk. 200
Fees for loan closure certificate	No Fee
FCY Cash/ TC Encashment certificate	Tk. 200
Certificate of FCY equivalent balance	Tk. 200
Account confirmation certificate	Tk. 100
FDD Certificate	Tk. 200
BO Certificate	Tk. 100

Certificate of Inward Remittance (through CBL NRB)	Free	
TELEX / SWIFT / FAX		
Within Country	Telex	Tk. 75
	Fax per page	Tk. 25
Outside Country	Telex	At actual minimum Tk. 500
	SWIFT	At actual minimum Tk. 500
Fax per page	Tk. 50	
POSTAGE / MAIL / TELEPHONE		
Registered cover	Tk. 50	
Courier – within city	Tk. 50	
Courier- inter city	Tk. 50	
Courier - outside country	Courier's actual charges + Tk.200	
Telephone charge	Tk.50	
Parcel	Tk. 50 per parcel for 1st 10 days & additional Tk. 5 for every subsequent 10 days or part thereof.	
CITYTOUCH – DIGITAL BANKING CHARGES		
Annual Subscription Fee	Free	
Stop Payment	Tk. 100	
Outward Fund Transfer (EFT)	Free	
Outward Fund Transfer (NPSB)	TK. 10 (including VAT)	
Outward Fund Transfer (RTGS)	TK. 100 (including VAT)	
Mobile Recharge	Free	
Internet Bill Payment	Free	
Pay Order	Upto Tk. 1,000 – Tk. 20 Above Tk. 1 000 to Tk. 1 Lac – BDT 50 Above Tk. 1 Lac – Tk. 100	
Indian Visa Processing Fee Payment (IVAC)	Tk. 24 (including VAT)	
Visa Instant Payment	Tk. 35	
NSU Tuition Fee Payment	Tk. 15 (including VAT)	
QR Code Payment	Free	
SECURED LOAN (through City Touch)		
Processing Fee	0.5% of Loan Amount	
Early Settlement Fee	0.5% of Outstanding Amount	
CIB Charge	At actual	
SMS ALERT		
Annual Fee BDT Account	Tk. 300	
Annual Fee FCY Account	GBP A/C £4, EUR A/C €5, USD A/C \$6	

CALL CENTER - CHARGES	
Registration Fee	Free
Duplicate Statement	Tk. 100
Various Purpose Certificate	Tk. 150
RFCD Balance Confirmation Certificate	Equivalent to Tk. 100
Certificate for Foreign Study Purpose	Tk. 400
Account Confirmation Certificate	Tk. 75
BO Account Confirmation Certificate	Tk. 75
Solvency Certificate with balance	Tk. 200
Solvency Certificate without balance	Tk. 200
LIEN MARK	
Other bank's instrument kept under lien in our bank	Tk. 500
Our bank's instrument kept under lien in other bank	Tk. 500
HOME LOAN OTHER CHARGES	
Photocopy of any charge documents or Property Documents	Tk. 300
Photocopy of Sanction Letter/ BA Letter	Tk. 100
Partial Redemption of the security	Tk. 2,000
Takeover letter with the list of property documents, security status, document delivery confirmation, loan status confirmation etc.	Tk. 1,000
For Early settlement/ Takeover case: Redemption of mortgage/cancellation of TPA of the property and security release (after 15 days from Loan Closing)	At Actual
For all cases: Redemption of mortgage/cancellation of TPA of the property and security release (within 15 days from Loan Closing)	At Actual
Please Note:	
1.This Schedule of Charges applies to normal transactions, stamps duty, correspondent charges and other out-of-pocket expenses, if any, may be added. The bank reserves the right to assess charges on transactions, which are not covered by this schedule, and to amend without prior notice the terms, conditions or rate stated in this schedule.	
2. VAT is applicable @ 15% on all fees and charges.	
3. Correspondent/Other Bank Charges, if any, will be additionally recovered from customer.	
4. Any changes or modifications of any charges stated in this schedule would be notified & viewed through City Bank's website www.thecitybank.com.bd and it would be treated as a part of this schedule.	